



Website Accessibility, Nondiscrimination and Government Compliance with ADA Policies

Accessibility:

We continue to work on improving the accessibility of content on the website. Below, you'll find a few recommendations to help make the browsing experience more accessible if you desire visual, audio, or navigational assistance.

For the Visually Impaired: If you have trouble seeing web sites and the content therein, the [U.S. Social Security Administration](#) offers tips for optimizing your computer and browser to improve your experience:

Use your computer to [read web pages](#) out loud

Use the keyboard to [navigate screens](#) and [forms](#)

[Increase text size](#)

[Magnify your screen](#)

[Change background and text colors](#)

[Make your mouse pointer more visible \(Windows only\)](#)

Audio Assistance – Closed Captioning for videos or audio files: Closed captioning provides a transcript for the audio track of a video presentation that is synchronized with the video and audio tracks. Captions are generally visually displayed over the video, which benefits people who are deaf and hard of hearing and anyone who cannot hear the audio due to noisy environments. Most of our video content is hosted on YouTube and includes captions. [Learn how to turn captioning on and off in YouTube.](#)

Audio Assistance – Volume Controls: Your computer, tablet, or mobile device has volume control features. Each video and audio service has its own additional volume controls. Try adjusting both your device's volume controls and your media players' volume controls to optimize your listening experience.

Keyboard and Mouse Alternatives: If you are looking for mouse and keyboard alternatives, speech recognition software such as Dragon Naturally Speaking may help you navigate web pages and online services. This software allows the user to move focus around a web page or application screen through voice controls.

Additional Assistance: If the recommendations above do not meet your needs, we invite you to contact us for assistance by calling our practice at the phone number listed on our website.

Notice of Nondiscrimination:

Nondiscrimination statement for significant publications and signification communications that are small-size:

Exceptional Dentistry complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Exceptional Dentistry does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Exceptional Dentistry:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Delta Dental of Iowa Language Line Services

If you need services, contact Dr. Kristen Berning.

If you believe that Exceptional Dentistry has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Dr. Berning at (563) 556-2711.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

Toll-Free: 1-800-368-1019

TDD: 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Governmental Compliance Notice:

This dental practice complies with applicable federal civil rights laws and does not discriminate on grounds of race, color, national origin, age, disability, or sex. This dental practice does not exclude or treat people differently because of their race, color, national origin, age, disability, or sex. Language assistance is available without charge by contacting the dental practice.

Spanish

Esta práctica dental cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, origen nacional, edad, discapacidad o sexo. Esta práctica dental no excluye o trata a las personas de manera diferente debido a su raza, color, origen nacional, edad, discapacidad o sexo. La asistencia lingüística está disponible sin cargo, poniéndose en contacto con la clínica dental.

Chinese

这种牙科实践符合适用的联邦民权法律，不会因种族，肤色，国籍，年龄，残疾或性别而歧视。这种牙科实践不会因为种族，肤色，国籍，年龄，残疾或性别而排除或对待人。通过联系牙齿实践，免费提供语言帮助。

Vietnamese

Việc thực hành nha khoa này tuân thủ luật pháp về quyền công dân liên bang và không phân biệt đối xử về chủng tộc, màu da, nguồn gốc quốc gia, tuổi tác, tình trạng khuyết tật, hoặc giới tính. Thực hành nha khoa này không loại trừ hoặc đối xử với người khác theo chủng tộc, màu da, nguồn gốc quốc gia, tuổi tác, tình trạng khuyết tật, hoặc giới tính. Hỗ trợ ngôn ngữ được cung cấp miễn phí bằng cách liên hệ với thực hành nha khoa.

Serbian

Ova stomatološka praksa je u skladu sa važećim savezним zakonima o građанским pravima i ne diskriminiра na osnovu rase, boje, nacionalnog porekla, starosti, invaliditeta ili pola. Ova stomatološka praksa ne isključuje ili tretira ljude drugačije zbog rase, boje, nacionalnog porijekla, starosti, invaliditeta ili pola. Jezicka pomoћ je dostupna bez naknade kontaktiraњem stomatološke prakse.

Croatian

Ova stomatološka praksa u skladu je s primjenjivim savezним zakonima o građанским pravima i ne razlikuje se od rase, boje, nacionalnog podrijetla, dobi, invaliditeta ili spola. Ova stomatološka praksa ne isključuje ili ne tretira ljude drugačije zbog njihove rase, boje, nacionalnog porijekla, dobi, invalidnosti ili seksa. Pomoć jezika dostupna je bez naknade upućivanjem u zubarsku praksu.

German

Diese Zahnarztpraxis entspricht den geltenden bundesstaatlichen Zivilrechtsgesetzen und unterscheidet nicht aus Gründen der Rasse, der Farbe, der nationalen Herkunft, des Alters, der Invalidität oder des Geschlechts. Diese Zahnarztpraxis schließt die Menschen nicht unterschiedlich aus, weil sie Rasse, Farbe, nationale Herkunft, Alter, Behinderung oder Geschlecht haben. Die Sprachunterstützung steht Ihnen kostenlos zur Verfügung.

Arabic

أساس على تميز ولا بد بها المعمول الات حادية الامدنية الحقوق قواذ بين مع هذه الأ سدنان طب ممارسات ت توافق أو الأشخاص هذه الأ سدنان طب ممارسة ت سد ت ثني لا ,الجنس أو الإعاقة أو العمر أو القومي الأصل أو اللون أو العرق ت توفر .الجنس أو الإعاقة أو السن أو القومي الأصل أو اللون أو العرق ب سبب مخ تلف ب شكل ت علاجهم الأ سدنان طب ب ممارسة الات صال خلال من رسوم ب دون اللغوية المساعدة

Laotian

ການປະຕິບັດທາງທັນຕະກຳປະຕິບັດຕາມກົດຫມາຍກ່ຽວກັບສິດທິພົນລະເຮືອນສາມາດນຳໃຊ້ແລະບໍ່ຈຳເປັນກໃນບໍລິເວນຂອງເຊື້ອຊາດ, ສີ່ຜິວ, ຊາດກຳເນີດ, ອາຍຸ, ຄວາມພິການ, ຫຼືການຮ່ວມເພດ. ການປະຕິບັດທາງທັນຕະກຳບໍ່ໄດ້ຍົກເວັ້ນຫຼືໃຫ້ການປິ່ນປົວປະຊາຊົນທີ່ແຕກຕ່າງເນື່ອງຈາກເຊື້ອຊາດ, ສີ່ຜິວ, ຊາດກຳເນີດ, ອາຍຸ, ຄວາມພິການ, ຫຼືການຮ່ວມເພດຂອງເຂົາເຈົ້າ. ຊ່ວຍເຫຼືອພາສາສາມາດໃຊ້ໄດ້ໂດຍບໍ່ມີການຮັບຜິດຊອບໂດຍການຕິດຕໍ່ການປະຕິບັດທາງທັນຕະກຳ.

Korean

이 치과 진료는 관련 연방 인권 법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다. 이 치과 진료는 인종, 피부색, 국적, 연령, 장애 또는 성별로 인해 사람들을 다르게 배제하거나 치료하지 않습니다. 언어 지원은 치과 진료소에 연락하여 무료로 제공됩니다.

Hindi

यह दंत चिकित्सा अभ्यास लागू संघीय नागरिक अधिकार कानूनों के अनुरूप है और नस्ल, रंग, राष्ट्रीय मूल, उम्र, विकलांगता, या सेक्स के आधार पर भेदभाव नहीं करता है। यह दंत चिकित्सा अभ्यास लोगों की नस्ल, रंग, राष्ट्रीय मूल, उम्र, विकलांगता, या सेक्स के कारण अलग-अलग लोगों से अलग नहीं है या उनका इलाज नहीं करता है। दंत प्रैक्टिस से संपर्क करके चार्ज के बिना भाषा सहायता उपलब्ध है

French

Cette pratique dentaire est conforme aux lois fédérales sur les droits civils applicables et ne fait pas de discrimination fondée sur la race, la couleur, l'origine nationale, l'âge, le handicap ou le sexe. Cette pratique dentaire n'exclut ou ne traite pas les gens en raison de leur race, de leur couleur, de leur origine nationale, de leur âge, de leur handicap ou de leur sexe. L'assistance linguistique est disponible sans frais en contactant la pratique dentaire.

Pennsylvanian Dutch

Diese Zahnarztpraxis entspricht den geltenden bundesstaatlichen Zivilrechtsgesetzen und unterscheidet nicht aus Gründen der Rasse, der Farbe, der nationalen Herkunft, des Alters, der Invalidität oder des Geschlechts. Diese Zahnarztpraxis schließt die Menschen nicht unterschiedlich aus, weil sie Rasse, Farbe, nationale Herkunft, Alter, Behinderung oder Geschlecht haben. Die Sprachunterstützung steht Ihnen kostenlos zur Verfügung.

Thai

การปฏิบัติทางทันตกรรมนี้สอดคล้องกับกฎหมายสิทธิพลเมืองของรัฐและไม่เลือกปฏิบัติในเรื่องเชื้อชาติสีผิวชาติกำเนิดอายุความทุพพลภาพหรือเพศ การปฏิบัติทางทันตกรรมนี้ไม่สามารถแยกหรือปฏิบัติกับคนอื่นได้เนื่องจากเชื้อชาติสีผิวชาติกำเนิดอายุความทุพพลภาพหรือเพศ การช่วยเหลือด้านภาษาสามารถทำได้โดยไม่ต้องเสียค่าใช้จ่ายโดยติดต่อทางทันตกรรม

Tagalog

magsanay complies ang mga ngipin ng mga karapatang sibil akma ng kautusan ay hindi ito pumili ng lahi sa grounds, kulay, pambansang pamulaan, edad, kapansanan, o kasarian. sanay na ito ang mga ngipin ay hindi iniaalis differently mo o mga tao dahil sa kanilang karera, kulay, pambansang pamulaan, edad, kapansanan, o kasarian. ay ang lengwahe ng pagtulong na walang bayad contacting ang mga ngipin ng mga pagsasanay.

Karen

ဤသည်မှာပါးစပ်တွင်းအလေ့အကျင့်သက်ဆိုင်သောဖက်ဒရယ်နိုင်ငံသားအခွင့်အရေးဥပဒေများနှင့်အတူလိုက်နာနှင့်လူမျိုး၊ အသားအရောင်၊ မူရင်းနိုင်ငံသား၊ အသက်၊ မသန်စွမ်း၊ ဒါမှမဟုတ်လိင်၏မြေပြင်ပေါ်တွင်ခွဲခြားမှုမထားဘူး။
ဤသည်မှာပါးစပ်တွင်းအလေ့အကျင့်ဖြစ်သောကြောင့်မိမိတို့၏လူမျိုး၊ အသားအရောင်၊ မူရင်းနိုင်ငံသား၊ အသက်၊ မသန်စွမ်း၊ ဒါမှမဟုတ်လိင်၏ကွဲပြားခြားနားသောလူထုတစ်ပယ်သို့မဟုတ်ပြုမူဆက်ဆံပါဘူး။
ဘာသာစကားအကူအညီသွားအလေ့အကျင့်ဆက်သွယ်ခြင်းဖြင့်တာဝန်ခံမပါဘဲရရှိနိုင်ပါသည်။

Russian

Эта стоматологическая практика соответствует применимым федеральным законам о гражданских правах и не допускает дискриминации по признаку расы, цвета кожи, национального происхождения, возраста, инвалидности или пола. Эта стоматологическая практика не исключает и не лечит людей по-разному из-за их расы, цвета кожи, национального происхождения, возраста, инвалидности или пола. Языковая помощь предоставляется бесплатно, если обратиться в стоматологическую практику.